

Method

The Eldis Manuals and Toolkits Survey 2008 was run as an online questionnaire using SurveyMonkey software for six weeks (mid-May 08 to end of June 08). The survey was advertised on the Eldis Manuals and Toolkits homepage and through our regular email reporter. We are delighted to share our readers' positive feedback.

Feedback on use and usefulness of Manuals and Toolkits Resource Guide and Reporter

Figure 1: Use and usefulness of Manuals and Toolkits Resource Guide (web pages)

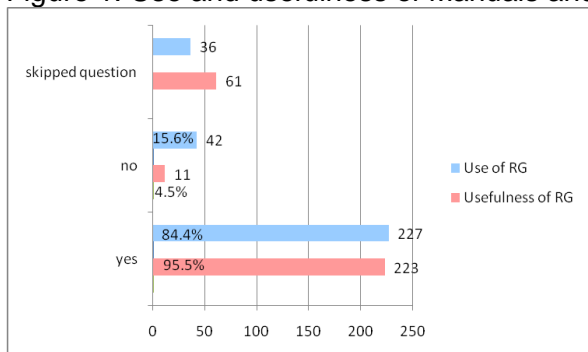


Figure 1 Answers to “Do you use the manuals and toolkits guide on the Eldis website?” and “Do you find the guide useful to your work?” NB %figures relate to the total of those who responded to that question, and not to those who responded to the whole survey

Figure 2: Use and usefulness of Manuals and Toolkits email reporter

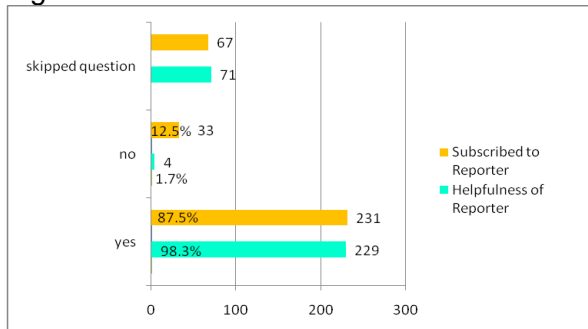


Figure 2 Answers to “Are you subscribed to the Eldis Manuals and Toolkits Reporter?” and “If yes, have you found the email reporter helpful for your work?” NB %figures relate to the total of those who responded to that question, and not to those who responded to the whole survey

Regional dispersal of respondents

Figure 3: Percentage of respondents by global region (%)

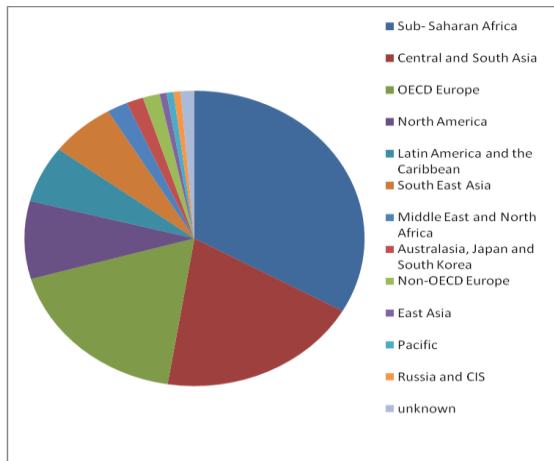


Figure 4: Percentage of respondents based in global North/South

South	68.75%
North	31.25%



Some quotes from our readers:

"Eldis is a great resource. It was eldis that made me decide to change my focus to the world of "development" and to dedicate my professional practice, whether in consulting or in business, to the "for development" goals and objectives. Eldis brings the world of news and resources about development to the home and office and connects continents together in one objective." (Trade and Development Consultant, Jordan)

"The toolkits on emergency response to Child protection issues such as risk assessment and BID are useful. Our Child protection team might consider incorporating some of these guidelines in their emergency response exercise to Nargis cyclone-affected delta area." (Information Assistant, Myanmar)

"It is like finding a pool of information that one can swim in." (MSME Development Advisor, Tonga)

"Informative, analytical and highly useful" (Senior Fellow, TERI Energy and Resources Institute, India)

"Saves me and my NGOs many hours of work" (Project Director, Belize Rural Development Programme)

Suggested new themes by respondents

The following themes were suggested by respondents: environment- natural resource management (16); trade / finance(11); agriculture- education(10); monitoring and evaluation(9); governance- local level(9); emergencies(natural disasters/conflict/ refugees)(7); capacity building- youth(5); climate change(4); education(4); programme management(4); aid(4); community development(4); industry – tourism, business administration(3); knowledge management(3) ; sustainability(3); leadership(3); ICT(2); advocacy(2); malaria(2); human rights(2); migration(2). One respondent suggested the following themes: consulting; marketing; alternative development approaches; communities of practice; rural enterprise; livelihoods; fundraising; indigenous people rights.

We have taken steps to incorporate the following new themes: environment; climate change; agriculture; governance; monitoring and evaluation; project and programme management and advocacy into the resource guide. Unfortunately we are not able to incorporate them all at present due to limited human resources.

Feedback doesn't stop there! Join the online readers group

Connect with other people working in your field, join the Eldis Manuals and Toolkits Readers Group:
<http://community.eldis.org/txSpaceSignup/g.59956ad5>